



## Installer – Job Description

Post Date: **Positions Available Now**

Cable television and telecommunications technicians install, maintain, and upgrade cable systems. They also perform repair work and respond to service problems at the business of cable users. Their main goal is to keep a cable system operating efficiently.

Cable technicians generally start out as cable system installers. Installers prepare a subscriber's business for cable reception by connecting the cable system to one or more television sets or to one or more computers for high-speed Internet service, and telephony services. Installers explain to subscribers how to operate the cable system and how they can upgrade or downgrade their services. Installers may also be responsible for servicing feeder lines, which connect the main cable to small groups of business, and drop lines, which are the direct cable lines to a subscriber's business. In general, installers perform light troubleshooting work when customers have minor problems with their cable units.

- ☉ Complete scheduled installations, disconnects and other activities associated with the operation and maintenance of a cable, broadband, and telephony systems on time
- ☉ Troubleshoot and repair minor technical problems
- ☉ Relate well with the public and sell product services when appropriate
- ☉ Ability to work well alone and in teams
- ☉ Accurately complete work orders, forms and reports as required
- ☉ Collect and account for late payments and other monies from customers
- ☉ Maintain and manage stock issued to perform job tasks
- ☉ Recognize and comply with all safety policies and regulations
- ☉ Maintain the flexibility to vary workload to meet constantly changing demands
- ☉ Possess a positive and professional attitude and maintain a presentable appearance
- ☉ Ability to use communication devices as needed to complete work orders
- ☉ Poses basic computer skills
- ☉ Must own Truck, Van or SUV **(Required)**
- ☉ Valid driver's license, registration, and insurance is required
- ☉ All other Duties (as) Assigned

### TO APPLY:

Visit [Multi-Comm.com](http://Multi-Comm.com) "Contact" page and specify in the message box that you are inquiring about the Installer job. Please ensure that your contact information is correct so that we can contact you.